



PASSPORT  
To   
Health

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## **What is PASSPORT To Health?**

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PASSPORT To Health is Montana Medicaid's Primary Care Case Management Program. The PASSPORT program was designed to foster a medical home for Medicaid clients by:

- Assuring adequate access to primary care.
- Improving continuity of care.
- Reducing the inappropriate use of medical services.
- Decreasing non-emergent care in the emergency department.

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## **What are my responsibilities as a PASSPORT provider?**

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As a PASSPORT provider, you:

- Provide primary care, preventive care, health maintenance and treatment of illness and injury.
- Coordinate the client's access to medically necessary specialty care.
- Educate clients about the appropriate use of the emergency department.
- Provide direction to clients on how to get emergency care 24/7.

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## **Why Should I become a PASSPORT provider?**

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- In addition to fee-for-service payments, you also receive a monthly case management fee for each client.

- You control the size of your PASSPORT client case-load.
- You have access to dedicated program staff who will assist with questions or problems.
- Free personalized on-site training is available at your request.
- The program helps you build a stronger relationship with your clients.

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## **How can I become a PASSPORT provider?**

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Any Medicaid provider who practices primary care can be a PASSPORT provider, such as:

- Family Practitioners
- Internists
- Pediatricians
- Physician's Assistants (PA-C)
- Nurse Practitioners (FNP & NP)
- Clinics (Private, Rural Health Clinics, Federally Qualified Health Centers and Indian Health Services)

To become a PASSPORT provider, complete a *PASSPORT To Health Provider Agreement* (available on the Provider Web Site), and submit to Provider Relations.

For more information about the PASSPORT To Health Program, see the *PASSPORT To Health Provider Handbook* available on the Provider Web Site, or contact Provider Relations.

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## Key Contacts

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### **PASSPORT To Health Provider Relations**

**(800) 624-3958**

**In state**

**(406) 442-1837**

**Helena and out-of-state**

**Send written inquiries to:**

**Provider Relations**

**PO Box 4936**

**Helena, MT 59604**

**Provider Web Site**

**[www.mtmedicaid.org](http://www.mtmedicaid.org)**



***Help us create  
a medical home  
for our Medicaid clients***